

1 Unpack

Taking the TV Out of the Box



- **Warning:**
Do not touch the TV's screen when you take it out of the box. Hold it by its edges only. If you touch the screen, you can cause the TV panel to crack.
- **Recommendation 1:**
Two people should remove the TV from the box as shown above. When removing the TV, hold it by its edges only. Do not touch the screen.
- **Recommendation 2:**
If only one person is available to remove the TV from the box, remove it as shown in the illustration above. Hold the TV by its edges. Do not touch the screen.

Included in this Box

Remote Control



Remote Control



Batteries (2 AAA)

Also included

- User manual
- Regulatory guide

Stand Parts and Cables



Base



Stand Mount
(28 inch model only)



Screws
(24 inch model: 3
28 inch model: 7)



Cable Holder



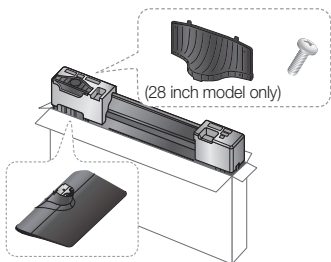
Power Cord



IR Extender Cable

2 Assemble

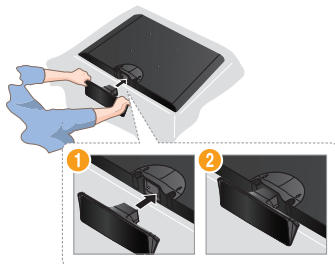
Stand and styrofoam shape may vary differ depending on the model.



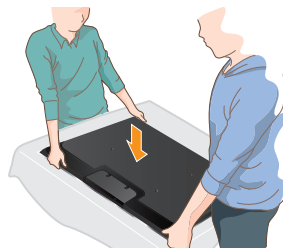
- 1 Locate the Base, Stand Mount, and Screws in the box and set them aside.

Remove the top portion of the box to locate the stand parts.

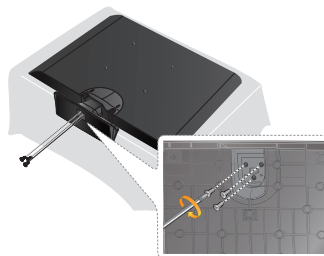
< For 24inch model >



- 3 As shown in the diagram, insert the stand to hole at the bottom of the TV.



- 2 Place the TV on a soft surface, screen side down. Use the packing material to protect the screen.



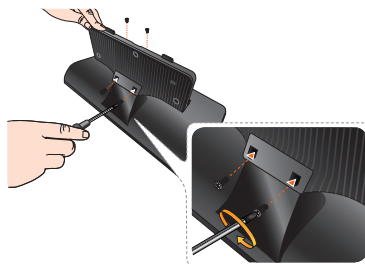
- 4 As shown in the diagram, insert 3 screws at the bottom of the stand use a screwdriver.


x3 (M4 X L12)

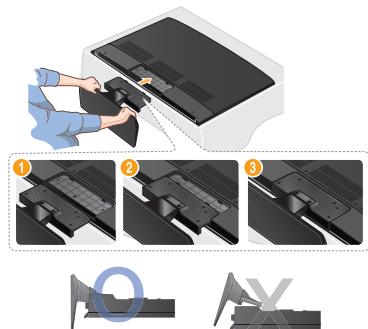
< For 28inch model >



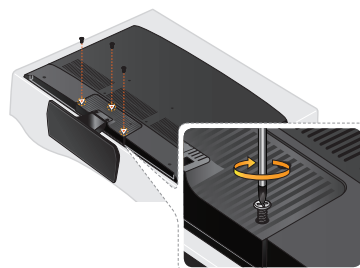
- 3 Fit the Base and Stand Mount together, making sure the notch on the Stand Mount aligns with the Base.




- 4 Insert 4 screws and secure the Base to the Stand Mount.
 x4 (M4 X L12)



- 5 Holding the stand parallel to the screen, slide the Stand Mount into the notches on the back of the TV.



- 6 Insert 3 screws, and then use a screwdriver to secure the stand to the TV.
 x3 (M4 X L12)

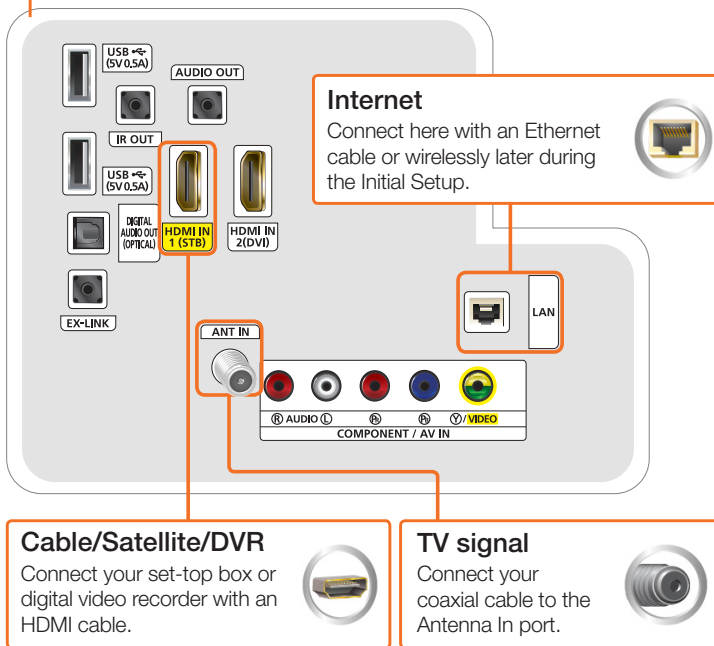
3 Connect

* Recommended Connections



After you have connected all your external devices, plug the TV's power cord into the back of the TV. **DO NOT** plug it into a wall outlet until you have reached Section 6, Initial Setup.

Connection panel on the back of the TV



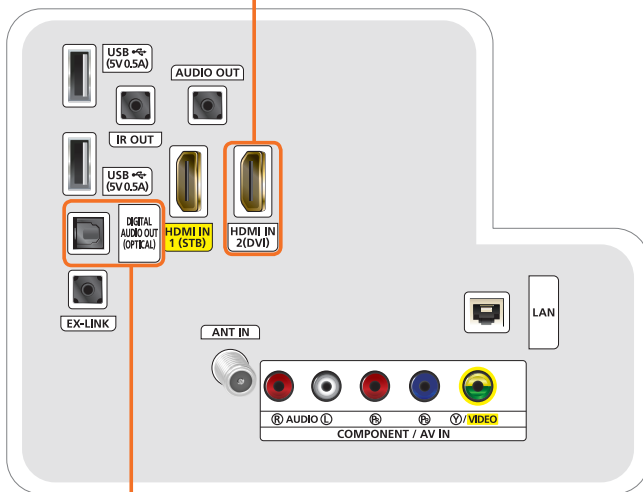
4

Gear

* Recommended Connections

Game console

Connect your game console or DVR using an HDMI cable.

**Audio**

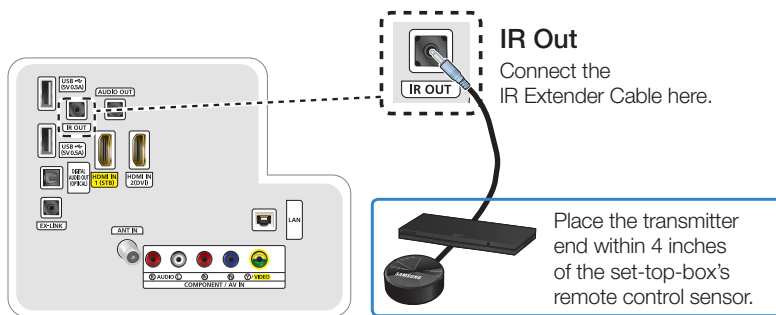
Connect a receiver/home theater using an optical audio cable.



5 STB Control

You can control your set-top-box or satellite box with the Remote Control. To establish control, you must first set up the IR extender cable. If you don't have an STB, skip this section.

- 1 Connect the IR extender cable to the TV's IR output connector.



- 2 Position the transmitter end within 4 inches (10 cm) of the set-top-box's remote control sensor, pointing in the direction of the sensor. Make sure there are no obstacles between the transmitter end of the IR extender cable and the set-top-box or satellite box. Any obstacles will interfere with the transmission of the remote control signals.
- 3 Finalize control of your set-top or satellite box when you run Initial Setup.

6 Initial Setup

When you turn on your TV for the first time, it immediately starts the Initial Setup. During Initial Setup, your TV connects to your home network, implements Smart Hub agreements, links to the source of your live TV signal, and sets up control of your set-top or satellite box.

Information You Need

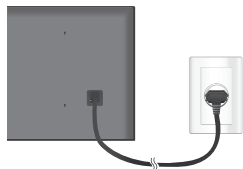
Have the following information on hand before you turn on your TV for the first time:

- Your wireless network's password. (Make sure your network is on.)
- Your Postal or Zip code.
- The name and location of your cable or satellite provider (if you use one).

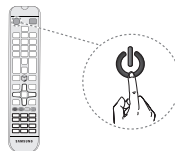
Internet Access

The TV must be connected to the Internet to use the Smart Features. If you have a wireless network, confirm that your network router is working before you start the initial setup. If you have a wired network, connect the TV to the network with an Ethernet cable before you begin (CAT 7 cable preferred).

Running Initial Setup



- 1 Plug your TV into a wall outlet.
- 2 Aim the Remote Control at the TV.



- 3 Press the **TV** button on the Remote Control to turn on the TV, and then follow the directions on the screen.

To learn more about operating your TV and its Smart Features, see your TV's user's manual or launch the TV's built in e-Manual. Congratulations on the purchase of your new Smart TV!

Common issues

Can't Connect to Network or Apps (For Internet supported models only)

- Make sure the TV has a network connection (**MENU > Network > Network Status**)
- Contact your Internet service provider.

No Picture/Sound or Distorted Picture/Sound from an External Device

- Make sure your connection to the device is correct.
- Perform a TV Self Diagnosis to identify the problem (**MENU > Support > Self Diagnosis > Sound or Picture Test**)
- Change the picture size. (Use the "P.SIZE" button on your remote.)

Poor Picture Quality

- Select High Definition (HD) channels or programs.

Your Settings are Lost after 5 Minutes

- Change to Home Mode (**MENU > Support > Use Mode > Home Use**)

"Weak or No Signal" Displayed in TV Mode/Cannot Find Channel

- Press the **SOURCE** button on your remote.
- If the TV is not connected to a cable or satellite box, run Auto Program to search for channels (**MENU > Broadcasting > Auto Program**)

Can't See All Apps or Apps Not Working

- Reset Smart Hub (**MENU > Smart Hub > Smart Hub Reset**)

The stand is wobbly or crooked

- Make sure the indicator arrows on the stand and stand holder are properly aligned.

The TV won't turn on

- Make sure all cables are fully inserted and that the remote has batteries installed.

More help

REQUIRE ASSISTANCE WITH YOUR PRODUCT?

Purchase any Samsung TV and you'll enjoy the convenience of Samsung Service. If you require any assistance with your TV, first try any of Samsung's helpful support options listed here.

Troubleshooting

- For more quick solutions to common issues, see Troubleshooting and Maintenance in the user's manual.

Built-in user manual

- A complete guide to your TV is available by pressing the **E-MANUAL** button. You can also select **Support** > **e-Manual** in the TV's menu.

Scan the QR code to view our helpful How-to Videos



Scan this with your
smart phone to see
helpful videos.

If you experience issues, please do not take the TV back to the store. In the United States of America, call us at 1-800-SAMSUNG (1-800-726-7864) or visit us at www.samsung.com or www.samsung.com/spsn for support and warranty service.

Tech Support and Chat

- www.samsung.com/support

Remote Support

- Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely diagnose your TV.

For Remote Support:

- 1 Call the Samsung Contact Center at 1-800-SAMSUNG and ask for remote support.
- 2 Open the menu on your TV and go to the **Support** section.
- 3 Select **Remote Management**, and then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the agent.
- 4 The agent accesses your TV.



Samsung Smart TV

Setup Guide



BN68-06556A-00